



CERTIFICATE

Odak Belgelendirme confirms that

ADALI OTELCİLİK TURİZM ORGANİZASYON TİCARET
ANONİM ŞİRKETİ
SELECTUM FAMILY COMFORT SİDE ŞUBESİ

Karacalar Mahallesi Adalar Küme Evleri Lyra Resort Hotel
Blok No:497 Manavgat/ANTALYA

ISO 10002:2018

This certificate is granted to the organization mentioned above to certify that a 'Customer Satisfaction Management System' in accordance with standard's clauses is established and being implemented

Hotel Services Presentation

Hüseyin ÇALAK
Selçuk
APPROVAL

Certificate No

AD.M.939

Date of Extending

30.10.2024

Date of Granting

31.10.2023

Date of Renewing

30.10.2026

The circulation period of the certificate is 3 years. The validity of the certificate is related with the successful result of the surveillance audit done (Once a year at least). The validity of the certificate can be confirmed from the www.odakbelge.com

F.52 / 06.03.2017 / Rev.01

Odak Sistem ve Personel Belgelendirme Gözetim Denetim ve Eğitim Hizmetleri Limited Şirketi

Pancarlı Mah. Ayıntoplu Mehmet Bey Cad. No:22 Şehitkamil / GAZİANTEP
Tel: (0342) 322 03 33 Fax: (0342) 321 44 77 e-mail: info@odakbelge.com www.odakbelge.com

