



# CERTIFICATE

Odak Belgelendirme confirms that

ADALI OTELCİLİK TURİZM ORGANİZASYON TİCARET  
ANONİM ŞİRKETİ- SELECTUM FAMILY RESORT BELEK  
ŞUBESİ

Belek Mahallesi Kongre Caddesi No:364 İç Kapı No:Z01  
Serik/ANTALYA

## ISO 10002:2018

This certificate is granted to the organization mentioned above to certify that a  
'Customer Satisfaction Management System' in accordance with standard's clauses  
is established and being implemented

Hotel Services Presentation

*Hüseyin ÇOLAK*  
APPROVAL

Certificate No

AD.M.926

Date of Extending

16.08.2024

Date of Granting

17.08.2023

Date of Renewing

16.08.2026

The circulation period of the certificate is 3 years. The validity of the certificate is related with  
the successful result of the surveillance audit done (Once a year at least). The validity of the  
certificate can be confirmed from the [www.odakbelge.com](http://www.odakbelge.com)

F.52 / 06.03.2017 / Rev.01

Odak Sistem ve Personel Belgelendirme Gözetim Denetim ve Eğitim Hizmetleri Limited Şirketi

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