



# CERTIFICATE

Odak Belgelendirme confirms that

ADALI OTELCİLİK TURİZM ORGANİZASYON TİCARET  
ANONİM ŞİRKETİ  
SELECTUM FOR TWO SIDE ŞUBESİ

Kızılağaç Mahallesi Meydan Alanı Sokak Heaven Beach  
Resort Blok No:63 Manavgat/ANTALYA

## ISO 10002:2018

This certificate is granted to the organization mentioned above to certify that a 'Customer Satisfaction Management System' in accordance with standard's clauses is established and being implemented

Hotel Services Presentation

*Hüseyin ÇOLAK*  
*[Signature]*  
APPROVAL

Certificate No

AD.M.940

Date of Extending

30.10.2024

Date of Granting

31.10.2023

Date of Renewing

30.10.2026

The circulation period of the certificate is 3 years. The validity of the certificate is related with the successful result of the surveillance audit done (Once a year at least). The validity of the certificate can be confirmed from the [www.odakbelge.com](http://www.odakbelge.com)

F.52 / 06.03.2017 / Rev.01

Odak Sistem ve Personel Belgelendirme Gözetim Denetim ve Eğitim Hizmetleri Limited Şirketi

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