



# CERTIFICATE

Odak Belgelendirme confirms that

ADALI OTELCİLİK TURİZM ORGANİZASYON TİCARET  
ANONİM ŞİRKETİ- KREMLİN PALACE ŞUBESİ

Kundu Mahallesi Yaşar Sobutay Bulvarı Kremlin Otel Sitesi  
No:98/10 İç Kapı No:Z01 Aksu/ANTALYA

## ISO 10002:2018

This certificate is granted to the organization mentioned above to certify that a  
'Customer Satisfaction Management System' in accordance with standard's clauses  
is established and being implemented

Hotel Services Presentation

*Hüseyin ÇOLAK*  
APPROVAL

Certificate No

AD.M.924

Date of Extending

01.08.2024

Date of Granting

02.08.2023

Date of Renewing

01.08.2026

The circulation period of the certificate is 3 years. The validity of the certificate is related with  
the successful result of the surveillance audit done (Once a year at least). The validity of the  
certificate can be confirmed from the [www.odakbelge.com](http://www.odakbelge.com)

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Odak Sistem ve Personel Belgelendirme Gözetim Denetim ve Eğitim Hizmetleri Limited Şirketi

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