

SAFETY, SECURITY, QUALITY POLICY and SAFETY OBJECTIVES

MGA, with the partnership and active involvement of its managers and employees, will conduct its business in a manner that ensures the health and safety and security of its employees, customers, the general public, its contractors, subsidiary, and associated companies while meeting its obligations under all applicable regulations and standards: at global level, with International Air Transport Association (IATA) and the International Civil Aviation Organization (ICAO), at European level with the European Aviation Safety Agency (EASA), at Ukrainian level with the State Aviation Authority of Ukraine (SAAU), at Bermuda level with the Bermuda Civil Aviation Authority (BCAA) and nationally with the Directorate General of Civil Aviation (DGCA) of Turkey.

We will constantly monitor all sources of information both internal and external, as we are willing to make changes as necessary to keep the management system refreshed.

We will ensure management of safety and security risks to operations & maintenance activities, promote safety and security awareness, establishment of a safety culture and continually improve quality, safety, and security performance.

Our commitment is to:

- Apply Human factors principles, including giving due consideration to the aspects of fatigue,
- Recognise that compliance with procedures, quality standards and all applicable legislation is the duty of all personnel to meet all the applicable requirements, and adopt practices to improve safety and security standards,
- Recognize the need for all personnel to cooperate with the compliance monitoring and internal investigations,
- Recognise the need for all personnel to cooperate with the quality auditors,
- Provides necessary human and financial resources for the implementation of the quality, safety and security policy and takes such other steps as may be necessary, to ensure a high level of awareness among employees of their duties and responsibilities to themselves and others,
- Run inspection and audit programs that provide feedback and results in timely preventive, corrective and improvement actions -such inspection and audit programs shall cover externally supplied systems and services to support our operations,
- Encourage effective reporting and communication of internal quality, safety, and security-related issues,
- Establish and operate hazard identification, reporting and risk management processes,
- Ensure that no action will be taken against any employee who discloses safety concerns, unless such disclosure indicates, beyond any reasonable doubt, an illegal act, gross negligence, or a deliberate or wilful disregard of regulations or procedures considered unacceptable behaviours. Apart from these unacceptable acts, disciplinary action would not apply,
- Promote proactive and systematic safety ,security management and a positive safety, security culture,
- Measure and monitor safety and security performance against realistic safety and security performance indicators and safety and security performance targets, continuously improve the overall effectiveness of the management system and periodically review safety and security objectives to ensure they remain relevant and appropriate for the organisation,
- Ensure Senior Management continually promotes the safety and security policy to all personnel, demonstrates its commitment to it, provides necessary human and financial resources for its implementation,
- Ensure that safety and security standards are not reduced by commercial imperatives,
- Define the duties and responsibilities of senior executives relevant to operational safety and security,
- Be aware of new developments and adopt best practices in the field of Safety and Security Management based on this knowledge
- Train all organisation staff to be aware of human factors and set a continuous training programme in this field.

Employees will, as a condition of employment commit to the principle that:

SAFETY AND SECURITY IS PRIMARY RESPONSIBILITY OF ALL MANAGERS AND EMPLOYEES!

M. Abdullah ÇİTÇİ
Accountable Manager